



DANIEL HORRIGAN, MAYOR

SNOW & ICE REMOVAL

5-POINT PLAN

1. MORE PLOW TRUCKS & EQUIPMENT



- Ended ODOT maintenance contract for highways, allowing 5 more 15-ton plow trucks to be available for plowing City streets
- 3 new replacement 5-ton trucks allowing additional backup equipment in major events
- 13 additional smaller 1-ton trucks outfitted with plows and/or salt spreaders which will be used for complaint-response in every City ward
- More aggressive maintenance schedules and additional City facilities for maintenance work (including the Copley Road facility) to reduce time equipment is out of service

2. BETTER ACCESS TO SALT

- Market is recovering from extreme salt supply shortage last winter with more materials now available nationwide
- Secured 2019-2020 commitment of full quantity of salt at approx. 25,000 tons
- More salt available for City streets by ending obligation to salt highways

3. ROUTE REVISIONS



- Recrafting of routes on City streets allowing quicker completion, and minimizing travel times between routes, materials and service locations
- Continuing work with logistics experts to maximize effectiveness and efficiency
- When needed, city will promptly call outside contractors for emergency assistance to plow pre-assigned areas

4. ENHANCED TRAINING

- Providing additional in-truck training of new plow drivers by experienced operators
- Working with simulator vendors and partners to provide enhanced classroom training

5. IMPROVED POLICIES & TECHNOLOGY



- Working with City Council to adopt improvements to the Parking Ban procedure, including earlier notification
- Supervisors in the field will have better access to Automated Vehicle Location (AVL) system, 3-1-1 service requests, and work order management in real time
- Internal Constant Improvement Team established to review responses to events and make changes and improvements before the next event