Akron strives to complement our city’s innovative industries, arts, parks, education and entertainment by ensuring that its customers always have access to safe, clean water.

Akron invests in the continuous improvement of water operations, infrastructure and the environment to ensure that customers can be confident in a reliable source of fresh, clean water every day.
PROVIDING HIGH-QUALITY AND RELIABLE WATER SERVICE SINCE 1912

Akron has protected the source waters of the Upper Cuyahoga River since its water system’s founding in 1912. Today, Akron produces about 13 billion gallons of fresh, clean water every year—serving nearly 300,000 customers including 92,000 businesses, industries, and households. It is recognized as one of the most progressive and dependable water systems in the United States.

Not only does Akron work hard to make sure consumers can expect to receive high-quality, safe, and reliable water service, it protects more than 18,000 acres of Akron-owned watershed property within Portage and Geauga counties.

RESPONSIBLE STEWARDS OF OUR ENVIRONMENT

- Akron meticulously manages its watershed properly through a responsible watershed management program and preservation of wetlands. This promotes a healthy, natural vegetative state which provides filtration and moderate storm water runoff protection.
- Akron regularly plants hundreds of tree seedlings each year to reforest the land.
- Akron uses retention basins and a series of secondary reservoirs to reduce sedimentation and prevent pollutants before the water flows into the primary Lake Rockwell Reservoir.
- Akron has staff specifically dedicated to protecting all 207 square miles of the Upper Cuyahoga River Watershed from sources of possible contaminants.
- As funds are available, Akron acquires environmentally important properties within the watershed to create and maintain natural areas along the Cuyahoga River and reservoirs to help maintain pristine water quality.
- Akron restricts public access to environmentally sensitive areas and high-security critical infrastructure.

A HIGH-QUALITY, PROGRESSIVE WATER SYSTEM THAT IS RELIABLE

Akron continually invests in its water system to consistently meet and exceed federal and state drinking water treatment requirements.

- Akron water facilities consist of a technologically advanced network of pumps, pipes, equipment, treatment processes, computer automated control systems and advanced data management, event response and water security tools (Waterwall®).
- On site 24/7, EPA-licensed Water Operators and real-time monitors are able to continuously adjust treatment, improve water quality and react immediately to any situation.
- Reliable water delivery is continually maintained through 1,200 miles of pipe, 16 high-service pump stations, 10 water storage facilities and two large primary in-town reservoirs.
- Water samples are measured continuously by EPA-certified Laboratory Analysts and equipment using both automated and hand-draw processes.

SEEKING TO INCREASE THE VALUE OF CITY-OWNED ASSETS TO GENERATE REVENUES

Through the foresight of the Akron water system founders, there exists an abundant supply of water. Currently the system produces 35 million gallons per day with an EPA-approved capacity of 67 million gallons per day.

To help keep drinking water at an affordable cost, Akron actively seeks responsible ways to increase the value of city-owned assets. These include:

- Selling Akron water outside of the city limits to other communities and businesses such as the cities of Stow, Tallmadge and Fairlawn, the village of Mogadore, the townships of Copley, Coventry, Springfield and Bath, and the Coca-Cola® Great Lakes Canning Facility.
- Spurring economic development by attracting business from outside the area.
- Utilizing existing oil and natural gas wells to offset utility costs at the water treatment facility.
- Responsible property management through agriculture and forestry programs.
- Active recreation programs with the Ohio Division of Natural Resources and Geauga Parks District including revenue-generating marinas at LaDue and Mogadore reservoirs.

Coca-Cola® is a registered trademark of The Coca-Cola Company.

Waterwall® is a registered trademark of Whitewater Security Ltd.