TO COLLECT AND SERVE

Important Information About City Carts And Your Automated Trash/Recycle Collection

What Is The Automated Trash/Recycle Program?

The automated trash and recycle program is an advanced system of waste and recycling collection and disposal. This system is automated, which means that the truck is equipped with a mechanical arm to lift and empty your trash and recycling Carts provided by the City.

How Does The Automated Trash/Recycle Service Work?

Each resident is given a wheeled Cart for trash. Residents who wish to participate in recycling may call **330-375-2311** or visit our web site at: www.akronohio.gov to receive a Recycling Cart. On a land line within city limits, just dial **3-1-1**.

On your regular collection day, place your household trash (all bagged) in your Trash Cart. Mix together recyclable materials and place in your Recycle Cart Loose. Do not bag recyclables. These Carts must be placed at the curb by no later than 4:30 a.m. on your normal collection day. Note: Please place your trash and recycling Carts about three feet apart so the truck's mechanical arm can avoid obstructions.

NEW

Recycling Rules, Regulations & Helpful Hints.

See New Recycling Information On Page 2

AKRON 311 For All City Services

GREENPRINT AKRON

ALL-AMERICA CITY AKRON 1981 1995 2008

City of Akron
Donald L. Plusquellic, Mayor

In late 2006, we implemented an automated refuse collection system and shortly after that was accomplished, we started phasing in an automated recycle collection system. I'm happy to report that both programs have been a resounding success. Recycle participation has jumped in Akron's households to over 68%, which means less trash is going to local landfills and more of our resources are being reused. The neighborhoods are much more pleasing on trash day with the look of uniform Carts in place of loose trash on the streets. Injuries to our Sanitation workers have almost disappeared. Problems with animals tearing into trash have essentially vanished. Once the citizens became accustomed to the change, the response we have gotten back has been overwhelmingly in favor of the fully automated Cart program.

If you have any questions on any levels of service with sanitation matters, please contact our Call Center at **(330) 375-2311.**

Sincerely,

Donald L Plusquellic

Let's Recycle!

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AKRON 3·1·1 For All City Services

Questions? Please contact:
Call 3-1-1 or (330) 375-2311
or visit akronohio.gov

How to Recycle:

Mix together all recyclables, place in recycle City Cart **Loose**.

Please remember to:

- Flatten cardboard boxes
- Empty and rinse all containers
- Place all recyclables in recycle City Cart **Loose**
- Do not **Bag** recyclables
- Remove lids & bottlecaps and discard into your trash

Recycle Right Akron and place the correct items in your Cart!

What is Single Stream Recycling?

Single stream recycling refers to a system in which all paper fibers, plastics, metals, and other containers are mixed together instead of being sorted by the residents.

What is NOT Accepted in the Recycling Program?

- Aerosol Cans (empty or full)
- Aluminum Foil
- Auto Parts
- Bottle Caps or Lids
- Campaign Signs
- Chains
- Clothing
- Dirt
- Drinking Glasses, Vases and Pitchers
- Electronic Appliances
- Electronic Waste (batteries, cell phones, computers, etc.)
- Fluorescent Bulbs
- Food Waste
- Garden Hoses
- Hangers
- Hardware Tools
- Hazardous Waste (paint, pesticides, cleaners)
- Leaves
- Light Bulbs
- Medical Waste (syringes, needles, etc.)
- Metal items
- Mini Blinds
- Pizza Boxes
- Plastic Bags (zip-lock, grocery)
- Plastic Wrap
- Pots and Pans
- Railroad Ties / Spikes
- Shoes
- Styrofoam
- Tarps
- Tissues / Napkins
- Trash
- Used Oil or Oil Containers
- Window Panes, Mirrors, Ceramics
- Wood
- Yard Waste

What to Put in Your Trash Cart

Your Cart is designed for regular household garbage in bags. All bags should be drained of any excess liquids and tied to prevent odors and insects. All bagged trash must be placed inside of the Cart; if not, it will not be collected.

What Not To Put In Your Trash Cart

- Recyclables
- Construction and demolition materials
- Roofing material, plaster, dirt, sand, gravel, bricks and drywall
- Hot ashes
- Dead animals
- Tires
- Paint/Motor oil
- Flammable liquids
- Hazardous waste (oil, auto fluids, etc.)
- Auto parts
- Matches of any quantity
- Bleach/Chemicals
- Concrete/Cement

Missing or Stolen Carts

Your Cart has been assigned to a specific address. If it is lost or stolen, please call: **(330) 375-2311 or 3-1-1** from any household phone in the City of Akron.

Special Bulk Volume Pick Up

The City provides a special pick up service for our curbservice residents. This service consists of house, garage, and moving cleanouts of household trash. This is also the opportunity to set out extra bags that will not fit in your City Cart on your curb strip. Each home will be allowed three (3) special pick ups per calendar year on your normal trash collection day. Special pick up of trash from each home must not exceed 20 cubic yards. Most importantly, you must pre-schedule your special pick up request at least one (1) working day in advance and not place the trash on the curb prior to 4:30 p.m. on the day before your normal collection day. Please place your special pick up order by contacting our **3-1-1 Call Center at (330) 375-2311.**

Weekly Large Item Pick Up

The City provides weekly pick up service of large items at no additional cost. Large items include furniture, dressers, mattresses, couches, bookcases, brush, wood and branches (bundled, tied and no longer than four (4) feet long), carpet (rolled, tied and no longer than four (4) feet long), fencing (rolled, tied, no concrete and no longer than four (4) feet long), house doors, storm windows, storm doors, bicycles, basketball hoops, floor-model televisions, and tires.

The City continues to provide a pick up of white-good appliances. White-good appliances include: washers, dryers, stoves, furnaces, metal shelving, metal items, dismantled swing sets, air conditioners, dehumidifiers, metal sinks, refrigerators with doors removed and dishwashers.

These items must:

- Be separated by three (3) feet from your City Carts.
- Placed on the curb before 4:30 a.m. on the day of collection.
- Not be placed on the curb prior to 4:30 p.m. on the day before your scheduled collection day.
- Not be co-mingled with loose trash or bagged trash.

Note: Any loose or bagged trash outside your trash Cart may result in a fine.

Remember to bag all loose trash, secure the bag with a tie, and place it in your Cart.

Call 3-1-1 for more details.

Frequently Asked Questions (FAQs)

Who pays for the City Carts?

The City of Akron provides one Cart for trash to each address free of charge and, if you pledge to recycle, a blue recycle Cart. All Carts remain the property of the City of Akron.

What are the advantages of City Carts?

- Carts offer a cleaner look for our community than trash cans, bags and loose items at the curb.
- They are designed for less tipping over in high winds.
- They help reduce worker injuries and Worker's Compensation costs.
- They have a full warranty for 10 years. The lids are permanently attached to the Carts.
- They are designed to keep animals out.

Who oversees Cart repairs?

The City is responsible for any type of repairs to your Cart. Please contact the Sanitation Division at: **[3-1-1 or (330) 375-2311]** for lost, damaged or stolen Cart(s).

Can I obtain additional City Cart(s)?

Yes, you can obtain an additional trash or recycling Cart for $50 each, but they will still be the property of the City of Akron.

How do I get rid of my hazardous materials?

Please contact:

Household Hazardous Waste Recycling Center

1201 Graham Road (at the Route 8 exit – next to RR tracks)
Stow, OH
Phone: (330) 374-0383

Where can I place my Carts if piles of uneven snow on my curb strip or parked vehicles are preventing the collection of my City Carts?

If you are experiencing these problems, please place your Carts (3 feet apart) in your driveway apron between the sidewalk and street for collection.

Is there a special orientation to place the Cart(s) on the curb?

Yes, place the Carts so that the handle is facing the house and the serial numbers are facing towards the street.

Can I still put tires out on the curb for pick up?

Yes, but keep them three feet away from your Cart(s).

Can I spray paint my address on the Cart?

No. Carts are the property of the City of Akron. Serial numbers will be hot stamped on each Cart to verify address locations. Please do not deface the Carts.

Is there a limit of Carts per household?

Yes. You can sign up for a maximum of two (2) additional trash Carts and two (2) additional recycling Carts at a one-time fee of $50 each. Please note, if you move out of Akron, the Carts remain the property of the City of Akron.

At what point am I allowed to place extra bags on the curb that's outside my Cart on my collection day?

Only after placing your special bulk volume pick up order with the **3-1-1 Call Center: (330) 375-2311.** Each home will be allowed three (3) special pick ups per calendar year on your normal trash collection day.

When can I set out my large items such as couches, mattresses, dressers, chairs, tires, tied wood, televisions, doors, storm doors, tied and bundled carpet/fencing, etc., on my collection day?

Weekly on your normal collection day and three (3) to five (5) feet away from your Carts.

Reminders – Trash and Recycling Cart Guidelines

- Place bagged and tied garbage in Trash Cart for collection.
- Place Trash Cart and Recycling Cart out before 4:30 a.m. on your scheduled collection day.
- Place all Carts with arrows on lid facing curb or street. Carts can not be serviced with arrows facing house.
- Place Carts no more that (3) feet from curb or street.
- Keep the Carts (3) feet away from any other objects.
- Place Carts 8 – 10 feet from parked vehicles.
- No trash, yard waste or bags in the Recycle Cart.
- Do not put tires inside any Carts.
- Mix together all acceptable recyclables and place in Recycle City Cart Loose.
- Do not place extra bags outside Cart. They will not be collected.
- Cart lids must be shut with no stacking on top for collection.
- Do not place contaminated materials with your recyclables. They will not be collected.
- Please remove your empty Cart(s) from the curb by 6:00 p.m. after receiving curbservice on your collection day.
- Do not place household trash/recycle on curb too early or late. These curbservice violations are subject to a fine if this occurs.

Call 3-1-1 for more details

Please place your trash and recycling Carts at least three (3) feet apart from each other at the curb.

Questions?
Call: 330-375-2311

AKRON 3·1·1 For All City Services

www.akronohio.gov
City of Akron, Ohio
Donald L. Plusquellic, Mayor

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