

CURBSERVICE RULES AND REGULATIONS

Pursuant to Section 52.13 of the Administrative Code, the following rules and regulations are hereby established by the Director of Public Service.

1. The City of Akron shall provide for the curbside collection of garbage and rubbish as defined in Section 52.09 of the City of Akron Administrative Code.
2. The City of Akron shall charge for the curbside collection of garbage and rubbish as defined in Section 52.14 of the City of Akron Administrative Code. The fee for customers that have agreed to and do recycle is nineteen dollars per month. For those customers that have not agreed to recycle, the fee is twenty-one dollars and fifty cents per month. For customers covered by Homestead Exemption and have agreed to and do recycle, the fee is ten dollars and thirty cents per month. For the customers covered by Homestead Exemption and have not agreed to recycle, the fee is twelve dollars and thirty cents.

Any customer that does not pay their monthly bill in full and by the due date stated on the billing statement, a penalty of ten percent of the total curbservice charge and any other charges shall be added to their account as stated in Section 52.14 of the City of Akron Administrative Code.

3. The City will provide Curbservice to family, free standing residential units as defined in Section 52.15 of the City of Akron Administrative Code.
4. Any person as defined in Section 52.99 (Penalty) who causes a curbservice violation, which results in special pickup services by the City, will be charged an Administrative Fee in addition to the actual labor and equipment costs for those services. Section 52.11E is applied to special pickup for a period of 2 and 4 hour curbservice violation rules and regulations.
5. Curb Service

The City of Akron provides CURBSERVICE to residents of one, two, three, and four family freestanding residential units. CURBSERVICE includes a weekly collection of household rubbish and also a weekly collection of recyclables.

The City will provide one garbage/rubbish cart to each customer at no additional charge beyond the normal monthly fee for service. Any customer wishing additional trash carts may pay a one-time lease fee of \$50.00 each and receive up to two additional carts or a total of three carts. Any customer wishing to recycle will be provided one recycle cart at no additional charge beyond the normal monthly fee for service. Any customer wishing additional recycle carts may pay a one-time lease fee of \$50.00 each and receive up to two additional carts or a total of three carts. Note all carts remain the property of the City of Akron at all times. Upon termination of service, the City will collect all carts. Any carts the City is unable to collect will be charged to the customer at \$50.00 each.

A Medical Exemption Program is provided for customers who are disabled or physically unable to place their garbage/rubbish and recyclables at the designated point of collection. To qualify for this service, the customer must demonstrate that no person able to perform this task lives at the residence and the customer must have a doctor complete a "Medical Documentation for Exemption Services" form. The "Medical Documentation for Exemption Services" form may be obtained from www.akronohio.gov/pubwks02.html. You may also call 311 or 330-375-2311 and request the form be mailed to you.

6. "Rules and Regulations"

Place your household trash and recyclables on the curb only in City-issued containers (96-gallon or 64-gallon wheeled carts for garbage/rubbish or recyclables.) Note carts for recyclables have been clearly marked by the City of Akron.

- Containers such as plastic or galvanized cans or laundry baskets are not acceptable.
- You must bag all loose garbage, secure the bag with a tie, and place in your trash cart.
- Place your garbage/rubbish and recycle carts about 3 feet apart so the truck's mechanical arm can avoid obstructions.
- Place your garbage/rubbish and recycle carts on the curb no later than 4:30 a.m. on your scheduled collection day.
- Do not place garbage/rubbish or recycle carts on the curb prior to 4:30 p.m. the day before your collection. If you violate this rule, you may be given a notice to comply within 4 hours. If you do not comply, the City may remove the material and assess you a fee ranging from \$121.00 to \$250.00.
- Please remove your empty carts by 6:00 p.m. after serviced on your collection day. If you violate this rule you may be given a notice to comply within 4 hours. If you do not comply, the City may move the empty carts onto your property and assess you a fee of \$79.00.
- Items not permitted in your garbage/rubbish and recycle carts are: hazardous waste, roofing material, concrete, plaster, dirt, sand, gravel, bricks, drywall and demolition/construction materials. These items will not be collected.
- Do not overfill your trash cart. **LIDS MUST BE SHUT FOR COLLECTION** to eliminate garbage/rubbish and recyclables from falling out of the container onto the street as the truck's mechanical arm is lifting the cart. **OVERLOADED CARTS WILL NOT BE COLLECTED.**

Important information: All bagged garbage/rubbish and recyclables must be placed inside the City trash cart; if not, it will not be collected. Any bagged garbage/rubbish or recyclables left outside of the cart with a normal pick up will be left and customer may be given a notice to comply within 4 hours. If you do not comply, the City may remove the materials and assess you a fee ranging from \$121.00 to \$250.00.

7. The City will provide weekly pickup service of bulk garbage/rubbish on your normal collection day. Here is a brief list of acceptable household garbage/rubbish for bulk item pickup:

- Furniture, dressers, mattresses, couches, chairs, bookcases, swing sets, television antennas, garage doors, picnic tables, dog houses all dismantled, house doors, storm doors, storm windows, bicycles, basketball hoops (dismantled), televisions 19" and above, tires, and appliances.
- Wood, branches, brush, carpeting, and fencing must be bundled/rolled, tied no longer than 4 feet long, concrete stationery tub, and animal waste wrapped in paper and securely sealed in trash bag placed in City trash container.

The above list is only representative of the items which will be picked up, but is not specifically limited to those items. The Director of Public Service reserves the right to add, delete or limit the amount of items on this list.

8. SPECIAL PICKUP LARGE VOLUME

The City will provide a Special Pickup for our City residents. Special Pickups consist of house, garage, and moving out cleanouts of household garbage/rubbish. This is also the opportunity to set out Extra Bags that will not fit in your City Cart on your curb strip. Each home will be allowed three (3) Special Pickups per year on your normal garbage/rubbish collection day as long as the customer has prescheduled the special pickup through the City's 3-1-1 system.

You must preschedule your special pickup at least one (1) week prior to your scheduled pickup and not place the garbage/rubbish on the curb prior to 4:30 p.m. on the day before your normal collection day. The 3-1-1 Call Center will take all of the prescheduling calls for the special pickup requests.

9. Recycle Information / Rules and Regulations

Recycle collection days are every week.

Recycle the following in blue or clear bags:

- All metal food and beverage cans.
- Aluminum trays and aluminum foil.
- Glass bottles and jars of any color.
- Rigid plastics marked #1 through #7.
- Empty aerosol cans.
- Newspapers, magazines, phone books, cardboard (corrugated only).
- Recyclables must be bagged and/or tied or bundled and placed in City provided Recycle containers.
- Aseptic containers/tetrapaks such as milk cartons, coffee cups, and juice boxes.

No hazardous waste, Styrofoam, garbage, construction and demolition materials, yard waste, paint, motor oil, oils, flammable liquids, batteries, food, light bulbs, clothes, tires, concrete/cement, and wire hangers will be accepted in City Recycle container.

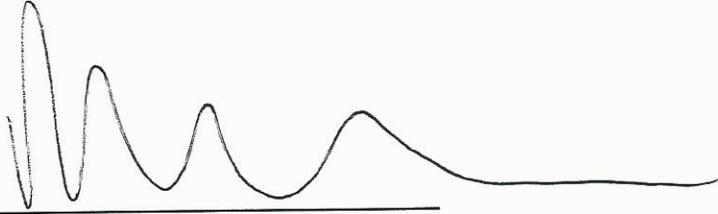
NOTE: THE CITY OF AKRON ALSO "RECYCLES" ITEMS SUCH AS AUTOMOBILE TIRES, REFRIGERATORS, WASHERS, DRYERS, HOT WATER TANKS, AND AIR CONDITIONERS BY COLLECTING THEM WEEKLY ALONG WITH HOUSEHOLD RUBBISH AND TAKING THEM TO LOCAL SALVAGE COMPANIES.

10. The following holidays will not affect your collection day: PRESIDENT'S DAY, COLUMBUS DAY, AND VETERAN'S DAY.

11. The Director of Public Service may, from time to time, notify Akron residents of any changes in the Curbservice Program by means of U.S. Mail and/or a newspaper of general circulation in the area.

12. In the event a packer truck owned by the City of Akron or the private hauler under contract with the City is unable to drive down a street because it is too narrow or the street is not safely accessible because of parked cars or the street is under construction, the residents may be required to bring their City containers, bulk items and/or prescheduled special pickup order to the nearest curb on the nearest intersecting street.

13. For further information we encourage you to visit our web site at www.akronohio.gov/pubwks02.html or call 311 (330-375-2311) to talk to an operator.

A handwritten signature in black ink, consisting of several loops and a long horizontal tail, positioned above a horizontal line.

Richard A. Merolla, Director
Department of Public Service

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