



Department of
Development

Ted Strickland, Governor
Lee Fisher, Lt. Governor

Lisa Patt-McDaniel, Director

Mailing Date: Dec 20, 2010

Please refer to the following number when making inquiries

Client Number:

Akron, OH

Dear

The Home Energy Assistance Program (HEAP) has received your application and determined that your household is eligible for the 2010-2011 heating season. Your household will receive a one-time credit of \$73.00 **on your energy bill payable to Dominion East Ohio Gas . If this is not your energy company, please contact us immediately.** If you are a Natural Gas or Electric company customer, please allow 60 days for this credit to appear on your heating bill. If you are a bulk fuel customer, please contact your fuel vendor 14 days from the receipt of this letter. Remember, it is up to you to see that the rest of your bill gets paid. ***You may notice that your HEAP benefit is lower this year. This is a result of a significant reduction in federal funding for energy assistance.***

Your request for Weatherization services has been received and your application will be forwarded to the local provider. The Home Weatherization Assistance Program is a federally funded program to assist low-income consumers with lowering their energy consumption through improvements such as air sealing and insulation of their home. The weatherization service is provided by local community based organizations or units of government.

Your Right to an Agency Review

If you disagree with this decision, you may ask for a HEAP agency review by contacting HEAP at the address listed below. HEAP must receive your request for an agency review within 90 days of the mailing date at the top of this page.

If you Move

It is important to notify HEAP of any changes of address. If you do not, your benefit could be delayed.

In Case of Emergency

If you are facing a disconnection or you have 25% or less of the fuel (propane, kerosene or fuel oil) capacity in your tank or less than a 10-day supply of coal, wood or pellets, please contact your local Community Action Agency. They may be able to help you.

Please Keep This Letter

This is your official HEAP notification letter. Many public assistance programs require proof of your HEAP application. This letter is proof of your application for HEAP.

Contact Us

If you need more information, or the phone number of your local provider, or have any questions about this letter please call us at 1-800-282-0880 or email us at energyhelp@development.ohio.gov.

Sincerely,

Office of Community Services
EnergyHelp.Ohio.Gov